

## **Our Journey Toward Excellence in LGBTQ+ Healthcare**

### **Chase Glenn, Director of LGBTQ+ Health Services and Enterprise Resources**

It's hard to believe that I've been at MUSC now for almost four months! In my short time here, I've met with a number of you across the enterprise— learning what you do, how you're already caring for LGBTQ+ South Carolinians, and how you want to partner with us on this important work.

The path we must take to establish MUSC as both a regional and nationally recognized leader in LGBTQ+ healthcare requires a comprehensive, focused, multi-phase approach that includes assessing the healthcare needs of the LGBTQ+ community and MUSC's current abilities to meet those needs. We will work across the enterprise to identify gaps in education, representation and services, while also identifying and activating resources that already exist within the health system, in order to set up a structure to support LGBTQ+ patients. We will make quality and competent care for LGBTQ+ individuals our top priority— creating a network of comprehensive support and care to meet the needs of the community. Keep an eye out for monthly updates from me on our progress.

Here's the latest:

- Help us identify providers within MUSC who are LGBTQ+ competent - The MUSC website currently has a list of [“LGBTQ-Aware Care Team” members](#). We know this list is incomplete. Are you providing care to LGBTQ+-identified patients— specialized or not— and would you like to be included on an updated list? [Let us know](#).
- Sexual Orientation and Gender Identity (SOGI) patient information in Epic - An Executive Steering Committee is being formed to orchestrate implementation of SOGI functionality in Epic and care team members' processes to capture this information.
- Presentations about LGBTQ+ Competent Care - I recently spent an hour with Ambulatory leadership presenting information about LGBTQ+ inclusive care and considerations. Would your team be interested in hosting a presentation? [Contact us](#).

**Do you have any questions about our journey toward excellence in LGBTQ+ healthcare? Would you like to be a part of this work? [Reach out to us today](#).**