

State of South Carolina

Amendment 1

Solicitation: Date Issued: Procurement Officer: Phone: E-Mail Address: Mailing Address: 5400020578 12/22/2020 Richard Edmondson (843)792-2343 Edmondsr@musc.edu 1 South Park Circle Building #1, Suite JB501 Charleston, SC 29407

DESCRIPTION: GPS Tracking Software

USING GOVERNMENTAL UNIT: Medical University of South Carolina

SUBMIT YOUR OFFER ON-LINE AT THE FOLLOWING URL: http://www.procurement.sc.gov

SUBMIT OFFER BY (Opening Date/Time):01/08/2021 @ 2:00 p.m. (See "Deadline For Submission Of Offer" provision)

QUESTIONS MUST BE RECEIVED BY: 12/18/2020 @ 2:00 p.m. Question & Answer has ended

(by e-mail: edmondsr@musc.edu) (See "Questions From Offerors" provision)

NUMBER OF COPIES TO BE SUBMITTED: See Page 3

CONFERENCE TYPE: Not Applicable DATE & TIME:			LOCATION: Not Applicable	
(As appropriate, see "Conferences - Pre-Bid/Proposal" & "Site Visit" provisions)				
AWARD & AMENDMENTS	Award will be posted on 01/13/2021 . The award, this solicitation, any amendments, and any related notices will be posted at the following web address: http://www.procurement.sc.gov			
You must submit a signed copy of this form with Your Offer. By signing, You agree to be bound by the terms of the Solicitation. You agree to hold Your Offer open for a minimum of thirty (30) calendar days after the Opening Date. (See "Signing Your Offer" provision.)				
NAME OF OFFEROR (full legal name of business submitting the offer)		Any award issued will be issued to, and the contract will be formed with, the entity identified as the Offeror. The entity named as the offeror must be a single and distinct legal entity. Do not use the name of a branch office or a division of a larger entity if the branch or division is not a separate legal entity, i.e., a separate corporation, partnership, sole proprietorship, etc.		
AUTHORIZED SIGNATURE		DATE SIGNED		
(Person must be authorized to submit binding offer to contract on behalf of Offeror.)				
TITLE		STATE VENDOR NO.		
(business title of person signing above)		(Register to O	gister to Obtain S.C. Vendor No. at www.procurement.sc.gov)	
PRINTED NAME		STATE C	ATE OF INCORPORATION	
(printed name of person signing above)		(If you are a co	corporation, identify the state of incorporation.)	
OFFEROR'S TYPE OF ENTITY: (Check one) (See "Signing Your Offer" provision.)				
Sole Proprietorship Partnership Other				
Corporate entity (not tax-exempt) Corporation (tax-exempt) Government entity (federal, state, or local)				
OVER PAGE - ON-LINE ONLY (MAR. 2015)				

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AMENDMENTS TO SOLICITATION (JAN 2004)

(a) The Solicitation may be amended at any time prior to opening. All actual and prospective Offerors should monitor the following web site for the issuance of Amendments: www.procurement.sc.gov (b) Offerors shall acknowledge receipt of any amendment to this solicitation (1) by signing and returning the amendment, (2) by identifying the amendment number and date in the space provided for this purpose on Page Two, (3) by letter, or (4) by submitting a bid that indicates in some way that the bidder received the amendment. (c) If this solicitation is amended, then all terms and conditions which are not modified remain unchanged. [02-2A005-1]

- THE SOLICITATION IS AMENDED AS PROVIDED HEREIN.
- ANY RESTATEMENT OF PART OR ALL OF AN EXISTING PROVISION OF THE SOLICITATION DOES NOT MODIFY THE ORIGINAL PROVISION EXCEPT AS FOLLOWS:
- UNDERLINED TEXT IS ADDED TO THE ORIGINAL PROVISION.
- STRICKEN TEXT IS DELETED.

OFFSHORE CONTRACTING PROHIBITED (FEB 2015)

No part of the resulting contract from this solicitation may be performed offshore of the United States by persons located offshore of the United State or by means, methods, or communications that, in whole or in part, take place offshore of the United States. [07-7B122-1]

QUESTIONS FROM OFFERORS - AMENDMENT (JUN 2017)

THE SOLICITATION IS AMENDED AS PROVIDED HEREIN. INFORMATION OR CHANGES RESULTING FROM QUESTIONS WILL BE SHOWN IN A QUESTION-AND-ANSWER FORMAT. ALL QUESTIONS RECEIVED HAVE BEEN REPRINTED BELOW. THE "STATE'S RESPONSE" SHOULD BE READ WITHOUT REFERENCE TO THE QUESTIONS. THE QUESTIONS ARE INCLUDED SOLELY TO PROVIDE A CROSS-REFERENCE TO THE POTENTIAL OFFEROR THAT SUBMITTED THE QUESTION. QUESTIONS DO NOT FORM A PART OF THE CONTRACT; THE "STATE'S RESPONSE" DOES. ANY RESTATEMENT OF PART OR ALL OF AN EXISTING PROVISION OF THE SOLICITATION IN AN ANSWER DOES NOT MODIFY THE ORIGINAL PROVISION EXCEPT AS FOLLOWS:

UNDERLINED TEXT IS ADDED TO THE ORIGINAL PROVISON.

STRICKEN TEXT IS DELETED. [02-2A097-1]

Question an Answers

- Q-1 In reviewing the solicitation it wasn't clear how many vehicles were to be tracked as part of the GPS tracking system. Can you please clarify?
- A-1 At the start, there would be 24 vehicles tracked in the system, with the potential for it to grow to 30 by the end of Calendar Year 2021.
- Q-2 Is there any interest in a custom-branded MUSC tracking app in the app store, with MUSC branding so students and faculty know this is an authorized app?

- A-2 Yes, we would be interested in a custom-branded app, but it is not necessary as long as navigation to our routes is simple.
- Q-3 Will access to the routes by riders be public (anyone can download the app and view from anywhere in the world), semi-public (protected by a code word), or private (riders must be authorized in order to view real-time route information)?
- A-3 Access to the can be public.
- Q-4 Is there an inventory of MUSC's campus bus fleet?
 - o How many
 - o Yr / Make / Model
 - o Capacity (riders)

A-4

Year	Make	Model	Capacity	Year put in Service
2010	Thomas	Bus	42-passenger	3/13/2009
2010	Thomas	Bus	42-passenger	3/20/2009
2016	Thomas	Bus	42-passenger	6/29/2015
2016	Thomas	Bus	42-passenger	9/21/2015
2016	Thomas	Bus	42-passenger	5/20/2016
2015	Ford	Mini-bus	18-passenger	2/22/2017
2015	Ford	Mini-bus	18-passenger	2/17/2017
2019	Thomas	Bus	36-passenger	6/19/2018
2019	Thomas	Bus	36-passenger	6/19/2018
2019	Thomas	Bus	36-passenger	4/29/2019
2019	Thomas	Bus	36-passenger	4/25/2019
2018	Ford	Bus	30-passenger	2/20/2019
2018	Ford	Bus	30-passenger	3/7/2019
2018	Ford	Bus	30-passenger	4/3/2019
2018	Ford	Bus	30-passenger	4/30/2019
2015	Starcraft	Prodigy	14-passenger	4/15/2015
2018	Starcraft	Bus/Ford E350	14-passenger	1/1/2-18
2018	Starcraft	Bus/Ford E350	14-passenger	1/1/2018
2015	Goshen	Bus/Ford E350	14-passenger	1/1/2015
2018	Starcraft	Bus/Ford E350	14-passenger	1/1/2018
2014	Goshen	Bus/Ford E350	14-passenger	1/1/2014
2019	Mercedes	Sprinter Van	14-passenger	4/21/2020
2019	Mercedes	Sprinter Van	14-passenger	4/21/2020
2016	Chevy	Suburban	7-passenger	10/20/2020

- Q-5 Does MUSC utilize any GPS tracking software currently? If so, can you share what this is?
- A-5 Yes, currently we are using a combination of TransLoc (formerly Ride Systems), Geotab through Fleetistics, and a mapping/display program provided by The Office People.
- Q-6 Can you share a bit of background as to why MUSC is looking to add / replace GPS tracking for the campus bus fleet?
- A-6 There are a couple of reasons:
 - We underwent a merger this calendar year which brought together two programs that utilize disparate systems to accomplish similar purposes. Bringing all similar service under the same auspices would eliminate confusion and make our information flow more seamless..
 - We currently use three separate systems for two major services, and there is a lot of duplication of effort.
- Q-7 Does MUSC utilize a transit operations company to operate and maintain the campus buses? If so, which company is used?
- A-7 No, we manage all services internally.
- Q-8 Roughly how may buses will be supported?
- A-8 Initially, 21 buses, 2 sprinter vans, and a Chevy Suburban
- Q-9 Roughly how many total users- students and drivers will be supported?
- A-9 Roughly 30 drivers and roughly 4,000 passenger users
- Q-10 How many doors are on either side of the bus?
- A-10 Most buses have two doors on the passenger side (including the wheel chair lift), one bus has three (including the wheel chair lift). All of the Ford, Goshen, and Starcraft buses also have a driver's door.
- Q-11 Approximately how many days after the purchase order will first payment be made?
- A-11 Typically, 30 days after receipt of invoice. However, Payment and Interest terms on page 27 still apply.
- Q-12 What is the percentage splits of payments made to the bid winner over 5 years for working on the app?
- A-12 See section VIII Bidding Schedule for payment, Purchase Orders terms on page 27, and Payment and Interest terms on page 27
- Q-13 Is there a preferred payment model to contractor- upfront vs monthly?
- A-13 See section VIII Bidding Schedule for payment, Purchase Orders clause on page 27, and Payment and Interest terms on page 27.
- O-14 Does the app have to work on windows platform too?
- A-14 Preferably

Q-15	Is the user going to pay for app for downloading from app store?
A-15	No
Q-16	Can we submit the proposals via email?
A-16	No, see page 3 of the solicitation for bid submission instruction.
Q-17	This is with regard to your requirement for 5400020578 GLOBAL POSITIONING VEHICLE SOFTWARE (like, from India or Canada)
A-17	Not able to understand the question to provide a response.
Q-18	Who is providing the outdoor commercial displays with digital signage hardware housed in weatherproof enclosures?
A-18	Our preference is that the vendor provide the screens; however, MUSC is able to provide these items if necessary
Q-19	Who is hosting the ETA Software applications? Who is hosting the GPS software for state-wide travel?
A-19	The vendor would be responsible.
Q-20	Who is providing maintenance on all local hardware including commercial displays, digital signage hardware, and driver tablets?
A-20	Vendor would be responsible for maintaining associated hardware or firmware.
Q-21	Who is providing firmware updates for the digital signage hardware and driver tablets?
A-21	Vendor would be responsible for maintaining associated hardware or firmware.
Q-22	Who is providing the monthly data plans and insurance for the application-based driver tablets?
A-22	If tablets are necessary, then it would be the expectation that the vendor provide these things.
Q-23	Who is providing the in-person new driver training and support?
A-23	MUSC would train new drivers after the initial rollout.
Q-24	Who is making route updates to bypass unforeseen construction and weather-related road closures?
A-24	MUSC would make any weather or road closure route updates/
Q-25	Who is providing and hosting weekly patient data reporting?
A-25	MUSC would maintain any patient data.