



AMENDMENT NO. 2 TO SOLICITATION

TO: ALL VENDORS

FROM: Angie DeVeaux, Procurement Manager I

SUBJECT: Solicitation Number: 5400019138, Secure one-way and two-way Short Message Service (SMS) for Ecological Momentary Assessments (EMA) performed in the context of a clinical trial. Parking Management System

DATE: January 10, 2020

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**AMENDMENTS TO SOLICITATION (JAN 2004)**

(a) The Solicitation may be amended at any time prior to opening. All actual and prospective Offerors should monitor the following web site for the issuance of Amendments: [www.procurement.sc.gov](http://www.procurement.sc.gov) (b) Offerors shall acknowledge receipt of any amendment to this solicitation (1) by signing and returning the amendment, (2) by identifying the amendment number and date in the space provided for this purpose on Page Two, (3) by letter, or (4) by submitting a bid that indicates in some way that the bidder received the amendment. (c) If this solicitation is amended, then all terms and conditions which are not modified remain unchanged. [02-2A005-1]

**Amendment No. 2**

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**QUESTIONS AND ANSWERS**

**Question #1: If we read and understood the scope correctly then MUSC is looking for web-based dashboard with patient management, app (iOS and android) for patients, and SMS backend with custom logic to send and receive messages and document/store the responses from patients. Is this a correct understanding?**

**Answer: The minimum requirement is an SMS-based response system where questions are sent to patients, and they respond. Their responses should be trackable in a secure research database format, so that we can view and analyze the results. The development of a web-based app to be used by patients is a plus, but not a requirement for the study.**

**Question #2: Is it required to develop this project in one of the MUSC location or only visit to MUSC for face to face meetings and discussions?**

**Answer: Only to visit MUSC for face-to-face meetings and discussions**

**Question #3: Is there any budget restrictions or defined budget for this project?**

**Answer: Please provide your most competitive quote**

**Question #4: Is qualification based on pricing only?**

**Answer: MUSC will award to the lowest priced responsive offeror.**

**Question #5: How many participants will be included in the trial?**

**Answer: 45**

**Question #6: Will said participants be self-enrolling with the use of a portal or will the research administrators be enrolling them?**

**Answer: A research coordinator will be enrolling participants**

**Question #7: Is this a new project or is this a renewal and, if it is not a new project, can you share the name of the incumbent?**

**Answer: This is a new project**

**Question #8: Have you trialed this project and, if so, who is the vendor that completed the trail?**

**Answer: This project has not been trialed**

**Question #9: How many messages do you expect to send each month?**

**Answer: 50-100**

**SUBMISSION DATE CHANGE**

**FROM: January 13, 2020 10:00AM (EST)**

**TO: January 29, 2020 10:00AM (EST)**

BIDDER SHALL ACKNOWLEDGE RECEIPT OF AMENDMENT NO. 1 IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

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Authorized Signature

\_\_\_\_\_  
Name of Offeror

\_\_\_\_\_  
Date